



## Play the cardiacSTAR™ Game: Troubleshooting Guide

Find answers to all your questions to play the game, as you train for CPR with cardiacSTAR™. Have more questions? Visit [cardiacSTAR.com/FAQs](https://cardiacSTAR.com/FAQs).

### Can I play without using my phone?

Yes. Anybody can train for CPR with cardiacSTAR™, even without a phone or mobile device. As a player, you can use a cardiacSTAR™ POWER Station device, just without a phone inside it. However, to see on-screen feedback for your CPR quality, you'll need a phone. Also, you must use your phone to earn CPR certification. Follow along with the game's "How to Play" introduction to learn how to use your phone and the POWER Station together.

### Do I have to download an app to play?

No. As a player, you only scan a QR code. This takes you to a website, which connects your phone to the group's game. If prompted, allow access to your gyroscope data. This lets the game give you feedback on your CPR quality.

### Do I need Wi-Fi to play?

No, you just need an internet connection. The computer hosting the game must be connected to the internet to access the web-based game. Meanwhile, individual phones also need internet access, either Wi-Fi or any other internet access. Phones and the computer don't need to be on the same network. Just be sure they're all connected to the internet.

### What if my phone disconnects during the game?

Simply rescan the QR code, and you'll reconnect. The game will remember your group and number. The QR code is visible on the screen before each CPR session. It can also be found by pausing the game and pulling up the Menu.

### How many players can be part of one game?

It depends how many cardiacSTAR™ POWER Stations or medical manikins you have. There are four opportunities to perform CPR during the game. For a maximum, if you have eight POWER Stations, then up to 32 players can play one game (8 POWER Stations x 4 sessions = 32 players). If you have more players or not enough devices, you can run the game multiple times.

### How long does the game take?

Each cardiacSTAR™ game takes about 45 minutes, including gameplay and a "How to Play" introduction.

### Do I have to separate the players into teams?

The game does this for you. As players scan the QR code, cardiacSTAR™ evenly places players into two teams.

